



Our Commitment to You: Bodywhys Donor Charter

When you make a gift to Bodywhys, we make this commitment to you:

- We will treat all donors with respect and confidentiality
- We will ensure that our communication with you is honest and transparent
- You will receive a prompt acknowledgement of your gift.
- You will receive information about our fundraising projects, and the work that your gift helps to support.
- Our fundraisers will observe the highest professional standards at all times.
- We will keep administration and fundraising costs to a minimum.
- Your gift will be handled responsibly and to the greatest advantage of the beneficiary.
- Your right to privacy will be respected and Bodywhys will comply with the laws relating to fundraising and use of personal data.
- Where applicable, tax relief on donations will be claimed.
- We will ensure that funds raised in response to a specific appeal will be used effectively to provide that service. If, for any reason it is not possible to expend all funds received in the particular service within a reasonable period, we may re-deploy the extra funds to another area of our work. When this occurs, we will detail it in our annual report.
- We will prepare externally audited accounts. These accounts are available from our head office for inspection at any time. We will also prepare an annual report summarising our activities and financial results.
- We will seek to maximise the value of public donations by applying for funding from official funding bodies e.g. the Government, the European Union.
- We will respond to email, letters and telephone enquiries, where necessary, within seven working days
- In the case of direct recruitment of direct debits, adhere to the Code of Practice developed by the Irish Fundraising Forum for Direct Recruitment (the IFFDR)
- Adhere to the guidelines and requirements contained in the Charities Act 2009 and aim to comply with the statement of guiding principles for fundraising.
- Comply with the Data Protection Act – our database will not be shared with any other organisation

Your support is vital to our work.

If you require any further information,

Please don't hesitate to contact us on 01 2834963 or email info@bodywhys.ie

Thank you.

Bodywhys, PO Box 105, Blackrock, Co. Dublin

CHY 11961